

Achieve CAPM® Exam Success:
A Concise Study Guide and Desk Reference

HUMAN RESOURCE PLAN – CHAPTER 9

The plan for human resources is based on contracting the few required personnel all of whom will report directly to the project manager.

The web developer (Holly Berri) at various times may need augmentation by a programmer or a tester. The skill, level of effort and duration of assignment of any individual is negotiated with the project manager and acquired through the same contracting organization providing the project manager (Melody Ghosan). The sponsor must approve all staffing commitments proposed by the project manager.

The sponsor and the project manager are in agreement that the primary objective of this website development is cheap, fast and good-enough.

1. What types of resources does the project require in terms of skillset and competency?
 - a. Project Manager (Melody Ghosan): Is required to be system architect knowledgeable to direct and assist all other team members.
 - b. Web developer (Holly Berri): Designs, develops, tests and implements all ten pages which includes an administrative page.
 - c. Representative of primary investor (Susan Newby): Subject Matter Expert (SME) and liaison with John Smith (primary investor) on all issues with respect to marketing.
 - d. Music consultant and musician liaison (Mark Spinner): Assures all genres of music are supported by web-site and that significant global audiences are identified and reached by website.
2. Will the project team acquire project resources internally or externally?
 - a. This is a start-up. Project manager and web developer are contractors.
3. Will the project team be able to train current staff if ideal resources are not available?
 - a. There are no current staff members.
4. What will the project organization chart look like?
 - a. For purposes of this project all identified report directly to project manager.